

REQUEST FOR PROPOSAL

IGOV/RFP/007/21

Closing Date – 29th October 2021

**Request For Proposals
For A Proponent For The Procurement Of A Security Information
and Event Management Tool (SIEM) And Managed Security
Service Provider (MSSP) For The National Information and
Communication Technology Company Limited**

Background

The National ICT Co. Ltd (branded iGovTT and hereafter referred to as “the Company”) was incorporated in July 2009 as a state-owned enterprise to continue the realisation of the National ICT Strategy for transforming Trinidad and Tobago into a knowledge-based economy. The Company acts as the implementation arm of the Government of the Republic of Trinidad & Tobago (GoRTT) in the execution and administration of Government’s enterprise-wide ICT strategies and programmes. In addition, the Company also procures, project manages, implements and maintains enterprise-wide ICT Solutions for Government and provides value-added ICT support services to Government Ministries and Agencies.

This engagement is primarily concerned with the Procurement of a SIEM and engagement of a Managed Security Services Provider (MSSP) to manage the SIEM and other IT security services in an effort to safeguard the company’s ICT assets and improve the company’s overall Cybersecurity Maturity.

Objectives

The main objectives of the Request for Proposal are:

- To provide iGovTT with the capability to analyse otherwise unintelligible disparate system event log data, producing reports in a decipherable format; using these reports to better inform operational and strategic decision-making regarding cybersecurity.
- To better position iGovTT for identifying, protecting, detecting, responding and recovering from various levels of probable cybersecurity events; by using information generated from a managed SIEM and other managed security services (i.e. Pen Testing and Vulnerability Assessments).
- To provide improvements to iGovTT’s security posture by having a centralised system (a managed SIEM) and processes that will actively collect and automatically analyse log data from important log-generating sources.
- To present iGovTT with the opportunity to scale services according to changing business requirements by engagement with a MSSP.

Summary of the Scope of Services

The primary objective of this engagement is to implement an appropriate SIEM with support from a MSSP for iGovTT's internal environment. The preferred implementation will involve a hybrid on premise and cloud solution. Proponents are therefore invited to submit proposals for the implementation of a SIEM as per the following:

- o Coordinate the execution of the project with an updated detailed plan that includes scope, detailed tasks, responsibilities, schedule, risk assessment etc.
- o Customize and configure the approved solution to meet iGovTT's business requirements.
- o Stabilise the solution as evidenced by thorough testing, feedback and resolution of all issues identified.
- o Train all stakeholders involved to adequately operate the selected solution.
- o Provide relevant system and process documentation on the selected solution.
- o Successfully deploy the solution into the live environment.
- o Provide post implementation support for a period of one (1) year from "go live" date.

PURCHASE OF RFP PACKAGES

REQUEST FOR PROPOSAL (RFP) packages are available for a **non-refundable fee of Three Hundred Trinidad and Tobago Dollars (TTD300.00)** VAT Inclusive or equivalent USD for **foreign proponents**. Packages can be purchased directly from the website via credit card at <https://www.igovtt.tt/product-tenders/>.

PAYMENT DETAILS - WEBSITE

Local & Foreign Proponents

Step 1 - Log on to iGovTT's Website – igovtt.tt

Step 2 - Select the "Services" Tab/Tender to view the RFP

Step 3 - Select the RFP

Step 4 - Select Add to Cart

Step 5 - Confirm that details are correct and select Proceed to Checkout

Step 6 - Fill in billing details and check box – I Agree to the Terms and Conditions

Step 7 - Select Pay with GovPayTT

Step 8 - Enter Credit Card Details

Step 9 - Pay

Step 10 - Payment confirmation page with Downloadable File

Step 11 - Email confirmation of order within One (1) Working Day

Request for Information

All requests for information shall be emailed to tenders@igovtt.tt.

Please quote the RFP number in the subject of your email when requesting information or submitting questions.

Please provide Company Name and Contact Email when requesting information or submitting questions.

Submission of Proposals:

Proposals shall be submitted using a two (2) envelope system; one envelope/electronic file containing the Bidder's Technical Proposal and the other envelope/electronic file containing the Financial Proposal. Both files must be clearly identified.

Failure to submit Technical and Financial Proposals in separate electronic files will result in disqualification.

Proposals shall be submitted electronically to the tenders email at tenders@igovtt.tt no later than **4:00 p.m. on 29th October 2021**.

Conditions of Participating in the RFP Process

iGovTT **DOES NOT BIND ITSELF** to accept the lowest cost or any Proposal, nor to reimburse Proponents for any expenses incurred in preparation of Proposals.

By issuing this RFP, iGovTT is not bound in any way to enter into any contractual or other arrangement with any party.

iGovTT reserves the right to terminate, amend or vary the procurement process by notice to all Proponents in writing. The Company will accept no liability for any losses caused to you as a result of this change.